

## Privacy Policy

Effective Date: April 01, 2025

### 1. Introduction

Welcome to Freight Care Solutions Inc. We are committed to protecting your privacy and ensuring that your personal information is handled safely and responsibly. This Privacy Policy outlines how we collect, use, and safeguard your data when you visit our website or engage with our services.

### 2. Information We Collect

When you visit our website, contact us, or use our services, we may collect the following types of information:

- **Personal Information:** Name, email address, phone number, company name, and any other details you provide when contacting us or applying for a job.
- **Transaction Information:** Details related to your shipments, invoices, and payment history.
- **Technical Information:** IP address, browser type, operating system, and cookies to enhance user experience.
- **Communication Data:** Correspondence records when you contact us via email, phone, or through our website forms.

### 3. How We Use Your Information

We use the information collected for the following purposes:

- To provide and manage our logistics services.
- To process inquiries and respond to customer requests.
- To improve our website and user experience.
- To send relevant updates, newsletters, and promotional materials (only if you opt-in).
- To comply with legal and regulatory requirements.
- To evaluate job applications and contact applicants.

### 4. Data Sharing and Protection

We do not sell or rent your personal information to third parties. However, we may share your information with:

- **Service Providers & Partners:** Third-party logistics providers, payment processors, and technology service providers who help us operate our business.
- **Legal Authorities:** When required by law, we may disclose information to law enforcement, regulatory bodies, or legal counsel.
- **Business Transfers:** If Freight Care Solutions Inc. undergoes a merger, acquisition, or asset sale, your information may be transferred to the new entity.

We implement strict security measures to protect your data from unauthorized access, misuse, or loss. However, no online platform is 100% secure, and we encourage you to take precautions when sharing information.

## **Terms and Conditions**

Effective Date: April 01, 2025

### **1. Introduction**

Welcome to Freight Care Solutions Inc. By accessing and using our website (freightcaresolutions.com) and services, you agree to comply with these Terms and Conditions ("Terms"). If you do not agree, please refrain from using our website.

### **2. Use of Our Website**

You agree to use our Site for lawful purposes only and not to engage in any activity that may disrupt its operation, compromise security, or violate applicable laws and regulations.

### **3. Services**

Freight Care Solutions Inc. provides logistics solutions, including but not limited to:

- Freight forwarding coordination
- Customs clearance facilitation
- Supply chain consultation
- Bespoke shipment facilitation on a case-by-case basis

We reserve the right to modify or discontinue any service without prior notice.

### **4. Intellectual Property**

All content on this Site, including text, images, logos, and trademarks, is the property of Freight Care Solutions Inc. or its licensors. You may not copy, distribute, or use our content without written permission.

### **5. User Responsibilities**

By using our website, you agree that:

- You will provide accurate and truthful information when filling out contact forms or job applications.
- You will not misuse our website for fraudulent or unlawful activities.
- You are responsible for safeguarding your login credentials if applicable.

### **6. Limitation of Liability**

Freight Care Solutions Inc. shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use of our Site or services. We do not guarantee uninterrupted access to the Site and are not responsible for external links or third-party content.

### **7. Payment and Transactions**

If you engage our services, payment terms will be specified in separate agreements. Freight Care Solutions Inc. reserves the right to refuse service or cancel transactions if fraudulent activity is suspected.

## **8. Job Applications**

By submitting a job application, you confirm that all information provided is accurate. We reserve the right to verify details and reject applications that do not meet our requirements.

## **9. Third-Party Links**

Our website may contain links to external sites. We are not responsible for the content or privacy practices of third-party websites. Users should review third-party policies before interacting with external sites.

## **10. Termination of Use**

We reserve the right to terminate or restrict access to our Site for any user who violates these Terms or engages in inappropriate conduct.

## **11. Changes to These Terms**

Freight Care Solutions Inc. may update these Terms from time to time. Changes will be posted on this page, and continued use of our Site after updates constitutes acceptance of the revised Terms.

## **12. Governing Law**

These Terms shall be governed by and interpreted under the laws of Alberta, Canada Any disputes arising from these Terms shall be resolved in the courts of Alberta, Canada.

## **13. Contact Us**

For any questions or concerns regarding these Terms and Conditions, please contact us at:

Freight Care Solutions Inc.  
Calgary, Alberata Canada  
[info@freightcaresolutions.com](mailto:info@freightcaresolutions.com)  
(403) 606-9866

By using our website and services, you acknowledge that you have read and agree to these Terms and Conditions.